

**CARLDIG-South Meeting Minutes – April 30, 2010**  
**Loyola Marymount University**

**Present:** Elisa Slater Acosta (LMU), Debi Hoffmann (CSUCI), Teresa Omidasalar (CSULA), Billy Pashaie (Cypress College), Janet Pinkley (CSUCI), Adolfo Prieto (CSUF), Michael Yonezawa (UCR).

**Meeting Began: 10:40 a.m.**

**1. Announcements**

Feedback from the April 2010 CARL Conference Engage Session is available and will be reviewed at today's meeting. Michael Yonezawa will share the feedback with session presenters Michelle Jacobs (UCLA), Kenley Neufeld (Santa Barbara City College), and Amy Wallace (CSUCI).

Angela Boyd (UCSB) has been working on updating CARLDIG-South's Web presence. She has been removing outdated content and created a section for minutes and past events.

**2. Minutes from the March 11, 2010 conference-call meeting approved**

**3. Report on the April 2010 Program**

Feedback from the 2010 CARL Conference Engage Session sponsored by CARLDIG-South ("Reference Toolkit Revisited" on April 8, 2010) was very positive overall. The Engage Session fit nicely with the conference theme and offered a good complement to other program offerings.

Angela Boyd will embed Michelle Jacobs' and Kenley Neufeld's latest presentations and is working on linking Amy Wallace's PowerPoint slides. Perhaps a CARLDIG-South SlideShare account can be created to store presentations.

An article on the "Reference Toolkit Revisited" event was written by Debi Hoffmann and Adolfo Prieto, and Debi has submitted the article for inclusion in the next CARL newsletter.

**4. Regular Business**

Some items for follow-up were discussed. One item, for example, to be addressed by Angela Boyd and Brian Williams (UCI) is to obtain feedback from the CARLDIG membership and other interested persons on issues such as program suggestions. Perhaps they may consider sending a general announcement via CARLALL informing people about the mission of CARLDIG-South and inviting increased participation. In addition, a reminder about how to join the CARLDIG-South listserv could be sent, especially since it is not enough simply to check the CARLDIG-South box when updating one's CARL membership. One ongoing item for Michael Yonezawa involves submission of CARLDIG-South items for inclusion in the CARL calendar.

Interest has been expressed in the revival of CARLDIG-North, which offers opportunities for collaboration with CARLDIG-South. Michael Yonezawa, for example, has offered support and has invited the interest group to duplicate any of CARLDIG-South's programs.

Billy Pashaie explained that reports from chairs of CARL interest groups are due to the CARL Board twice per year. Michael Yonezawa should be receiving notification of when these reports are due.

## **5. Discussion of Future Programs**

CARLDIG-South members have been trying to communicate with a variety of groups whose products could be of interest to reference librarians and could form the basis of a future program. Michael Yonezawa has been communicating regularly with Google to see if they would be willing to speak at a future CARLDIG-South event. As of this date, no response has been received, but Michael will continue making attempts. Teresa Omidasalar was able to contact Netflix, but they declined participation at this time. She also suggested LibraryThing as another possible program idea. Elisa Slater Acosta explained that Redbox is still working on the request she submitted. Adolfo Prieto heard from Thomas Guides, and they are not able to participate. Debi Hoffmann will contact Amazon.

The group also discussed focusing on non-technology issues for a future program (e.g., assessment of activity at the reference desk). Debi Hoffmann suggested "How Do You Assess That?" as a possible program title. Teresa Omidasalar mentioned that the program could look at assessment of a variety of reference settings (e.g., in-person, online, and research consultations). Michael Yonezawa stated that online reference could involve both synchronous and asynchronous communication modes. In addition, he suggested other ideas, such as current trends in reference outreach (e.g., embedded librarians, roving librarians).

It was decided that assessment would be the topic of the next CARLDIG-South program. The group discussed looking at the current literature as well as focusing on concrete examples where reference service is being evaluated (e.g., the WOREP assessment currently taking place at CSU Fullerton). In preparation for this type of program, the following action items were established:

- Janet Pinkley will conduct a general literature review for any material discussing the assessment of reference services.
- Adolfo Prieto will get more information for the assessment taking place at CSUF (e.g., why it is being done and how the results will be used).
- Billy Pashaie will check with Cabrillo Community College to see about bringing in the community-college perspective on this topic.

This next CARLDIG-South program is tentatively set for Friday, December 3, 2010. The program will involve presentations and questions. The plan is to have no more than three speakers. Elisa Slater Acosta has graciously offered the new William H. Hannon Library at LMU for the event and will check on its availability for the desired date (with Adolfo Prieto also checking on the availability of CSUF).

**6. Next Meeting**

TBD

**Meeting Adjourned: 12:00 p.m.**

Meeting participants were treated to a tour of LMU's new William H. Hannon Library by Elisa Slater Acosta.

Respectfully submitted,

Janet Pinkley  
Adolfo Prieto  
CARLDIG-South Co-Secretaries