

## CARLDIG-South Steering Committee Meeting

Friday, January 29, 2021

10:00am – 12:00pm

### Agenda

1. Introductions/Announcements
  - a. Mario Macias, VP of CARL
    - i. Website: we are in the process of acquiring a new website platform
      1. Interest groups should be pushed to use this new product/portal
2. Approval of minutes from [September 04, 2020](#) meeting
  - a. Motion to approve with name corrections, all agreed
3. Officers for 2021
  - a. Induction of Chair, Meghan Kwast
  - b. Vice-Chair/Chair-Elect
    - i. No online nominations submitted, Norma Durian nominated
  - c. Secretary, Leanna Pagano
    - i. No online nominations submitted, Leanna Pagano continuing
  - d. Webmaster/Publicity Officer
    - i. No online nominations submitted, Tim Ream and Annette Young continuing
      1. Corrie may assist in 2022 with Annette.
  - e. Registrar
    - i. No online nominations submitted
      1. This person would be the primary contact for the hosting institution
4. Fall 2020 Program Wrap-Up
  - a. Discussion of Fall 2020 program *Authentic reference: Advocacy and support for our communities and ourselves*
    - i. Review results and comments from program evaluation (Meghan)
      1. Largely rave reviews!
      2. Limited concerns that we deviated too far from our objectives - reference issues and discussion
        - a. Many of these comments came from public librarians
        - b. Remind ourselves that “academic library” is in CARL
      3. Some of our lightning rounds could have been feature-length
        - a. Consider transitioning to 20 minute presentations? Get a happy spot of not too short and not too long
      4. Consistent request for more breakout group time
    - ii. Any feedback or thoughts from planning committee
      1. If we do in-person, offer an online portion as well

- a. How do we justify charging people to watch vs. those attending in person.

## 5. Fall 2021 Program Planning

- a. Potential dates and locations

- b. Program format

- i. In-person

- 1. Consider in-person for socialization opportunities
    - 2. Cost will be related to cost of food
    - 3. Can reach out to Mary-Michelle at UCSB, if we decide to do an in-person program
      - a. It would be a good opportunity to do a program further South

- ii. Zoom

- 1. Exclude “extras”, socialization & Q&A. Only have access to the presentation
    - 2. Have a tiered online experience
      - a. Free (live stream via YouTube)
        - i. Non-participatory
      - b. Small/reduced fee (actual Zoom link)
        - i. Interactive

- iii. Send a poll to see if people can/would attend an in-person program

- 1. If majority is online, let's save time and go online

- iv. Wait and see what happens with the pandemic

- 1. Decide at the April meeting if we want to poll and decide format

- v. Potentially partner with SCIL (Southern California Instruction Librarians)

- c. Potential themes

- i. Suggestions from 2020 feedback: something introspective, libraries within Guided Pathways Project, data capture for decision making, Reference fails/lessons learned, virtual/embedded reference (X3), organization structures, student workers in reference, organizational change, library dysfunction

- 1. Library dysfunction, can be hard to do if they're currently at the library
    - 2. Analytics would be great for assessment purposes
      - a. How to make assessment work with actionable outcomes
      - b. Assessment fails
        - i. Lack of outreach and advocacy
      - c. How to make assessment work for you!

- ii. Think about this and come back to topic at our next meeting

## 6. Fieldtrips

- a. Virtual options / what would it look like

- i. Click-and-go together!
    - ii. Send a list of links of cool places to visit
    - iii. Do a Social Happy Hour?
  - b. In-person?
    - i. Might be too early for an in-person meeting
    - ii. Huntington Library Gardens?
- 7. Arrangements for next meeting (March)
  - a. Friday, April 9th @ 10 am
- 8. Reference topics discussion
  - a. What's happening on your campus? (pandemic, election, etc.)
    - i. Christal: Reference Task Groups
      - 1. Virtual reference
      - 2. Reference is MORE than just customer service, we're helping them to be empowered to do it themselves
  - b. What *is* reference?
    - i. RUSA Town Hall: <http://www.ala.org/rusa/rusa-town-halls>
    - ii. Reference vs. Instruction
      - 1. How do we assess the work?
    - iii. RUSA: NEVER include directional questions as a reference question
      - 1. These questions are not using a system for advanced interpretation
    - iv. Reference is really broad because it looks/works differently
- 9. Questions from Mario
  - a. Is there a transition for interest group leaders?
    - i. Yes, transitions are occurring this meeting (January 2021).
- 10. Adjournment