

Training and Supporting Student Workers Remotely

Kate Bellody [she, her, hers] bellodyk@newpaltz.edu

**Reference Coordinator/Research & Education Librarian, SUNY New Paltz
CARLDIG-S 2020 Fall Program**

The Benefits

- Reference coverage
- Project support
- Stability

Establishing Remote Student Work

- Administrative approval
- Scheduling
- 3-part virtual training

Virtual Meeting

- Fun icebreaker + check in
- LibAnswers refresher
- Intro to LibChat
- Remote Reference 101: Key resources/referrals
- Communication: Emails/Hangouts!
- Intro to search activity and links

Reference Skills & Scenarios Activity

Basic Reference Skills & Scenarios



Hi RefStus! This activity is intended as a reference skills refresher and to familiarize you with the types of questions you will likely be answering remotely.

Navigating Library Stuff



Scenarios

Use the Library website and the search box on the homepage to answer these questions. (Tip: In our catalog, make sure you use the permalink.)

Please answer as if you are responding to a patron and include any links, information, and instructions.

Some of these will not have definitive answers (no tricks here!) Your answer is simply how you would first respond if we get a question like this.

Do your best and remember referrals are always a solid answer!

Mid-Semester Meeting

- An informal time to check in and hang out with the librarians and play some virtual games together.



Screenshot from "94 Meetings," Parks and Recreation. Full citation in notes.

Reflections

Empathy

Trust

Simplicity

Flexibility

Questions? Ideas?
Let's connect!

Kate Bellody
bellodyk@newpaltz.edu